

Wath Court Curtains & Blinds

Terms & Conditions

Our Service

We offer a fabric and making service only. Our aim is to provide the means of having bespoke curtains and blinds at an affordable price. We therefore encourage our clients to take their own measurements so that the additional cost of a home visit by a professional fitter can be avoided.

We are unable to make home visits to take measurements ourselves, nor are we able to offer advice as to the types of poles, tracks, accessories or fittings that your individual windows may require. If support or advice is required in this regard then we can pass your details to an approved fitter who will arrange with you a convenient time to visit.

Costs for this visit will be paid direct to the fitter who will pass the measurements taken to us so that a quote for the making can be calculated.

Should you decide to go ahead with the making and require the items to be subsequently fitted, then we will facilitate this and liaise with the fitter throughout the process. The fitter remains an independent contractor and is in no way under our employ.

Once complete the fitting costs will then be simply added to the final balance.

Pricing – Quotations

We will provide a quotation in writing based upon the measurements provided by you or your fitter. Quotations will hold firm for a period of 30 days.

If the initial measurements provided are not exact or are subsequently subject to change then the quotation will need to be recalculated. A small charge will apply in such cases.

Quotations will break down each individual item and include details of fabrics, sizes etc. Any errors or omissions should be pointed out prior to confirming your order.

Receipt of deposit constitutes a full acceptance of the details outlined in the quote.

Orders

Goods will be manufactured in accordance with the measurements and brief provided by you or your fitter.

Upon placing your order all details provided in your quotation are deemed to be correct.

Any amendments to your order that change the nature of the work or materials outlined in the original quotation will require a new quotation being drafted before work can continue. A charge will apply for this, atop any additional costs resulting from the requested changes.

Samples and Fabrics

Quotations are calculated with the assumption that Wath Court will supply the fabrics required to produce your goods. This enables us to deal with the manufacturer of the fabric directly if there is a problem. If you require us to work with a fabric we did not supply, a charge of 20% of the remaining cost will apply.

We cannot be held responsible in any way for any defects, faults or other flaws in materials we have not supplied.

Prior to confirming your order, we strongly recommend that you request a sample of any fabric you intend to use in order to check colour and texture, whether this be off the roll or ordered from our pattern books.

Please note, samples ordered from pattern books are intended as a representation of the fabric but not as an exact match.

Be aware that Wath Courts' rolled fabrics may be non-repeatable: please pay for or ask for fabric to be put on-hold as soon as you are sure of your fabric choice to avoid disappointment.

Please be aware that not all fabrics on Wath Courts' rolls are suitable for all types of curtains and blinds. Whilst we will offer our best advice on fabric suitability, ultimately it is our curtain maker who is best placed to make this judgement. In the event that our curtain maker advises that a chosen fabric is unsuitable we reserve the right to postpone the order until an alternative fabric can be chosen.

All other materials including linings, interlinings and tapes will be provided by us, the costs of which will be broken down in your quotation. We are unable to use any such materials not supplied by ourselves.

Payment Terms

BACS transfer directly to our bank account is our preferred method of payment. Otherwise, payments can be made using any of the following methods: Cash, Credit or debit card, Cheque drawn on any bank in the UK up to the value of £500 (please allow 7 working days for cheques to clear).

Payment for fabrics and for any other ordered items will be payable to Wath Court Fabrics upon placing your order.

A separate deposit (normally 50% of the making invoice price) will be required at the time your Order is placed with us. We will not be able to process your Order until we have received cleared payment.

The remaining balance for the making and associated sundries will be payable once the items are complete. This must be paid prior to or at the time of collection.

Collection/Delivery

Unless a specific date has been agreed and is confirmed in the order confirmation, your Order will take approximately four to six weeks to complete from receipt of deposit and your chosen fabric received at our workshop. At peak times orders may be delayed and we ask for patience at these busy times.

Once your Order is ready, we will call you or send an email to arrange for collection or delivery. Delivery is charged at £1 per mile from YO62 4NN.

Warranties and Liability

Goods will be made to the sizes and specification provided to us and will be free from defect.

We shall be under no liability for incorrect outcomes caused by errors or omissions in the original brief.

We shall be under no liability for damage to the product arising from inappropriate storage, improper use, further treatment of or processes added to the Goods after receipt.

Certain Goods may have particular characteristics which affect the look of the goods or their suitability for certain types of use or use in certain types of environments. Warranties do not cover issues arising if the goods prove unsuitable for a particular use or environment unless this specific use or environment was made explicit in the initial brief.

Any defect in the quality or condition of the Goods or their failure to correspond with the specification must be notified to us immediately upon discovery of the defect and within 7 days from the date of receipt of the Goods.

Some fabrics are affected by atmospheric conditions causing the length of curtains to lengthen and shorten depending on humidity. This is not a fault of manufacture and we will accept no liability to alter goods in these circumstances.

Different fabrics naturally have varying degrees of stretch. When hung curtains will meet the required length set out in the brief. Should they subsequently stretch we bare no obligation to adjust the curtains free of charge.

General

If we choose not enforce a term set out in these conditions at the start of the contract, we are not prevented from doing so at a later stage.

